



Top Call Centers in Greater Rochester, 2006

<u>Rank</u>	<u>Company Name</u>	<u>Local Employment</u>	<u>Nature of Local Operation</u>	<u>Website</u>
1	Paychex Inc.	2,588	Payroll services	www.paychex.com
2	Frontier, A Citizens Communications Company	1,974	Telecommunication services	www.frontieronline.com
3	Sutherland Global Services Inc.	1,450	Business processing outsourcing	www.suth.com
4	Electronic Data Systems Corp.	1,300	Information technology services	www.eds.com
5	Verizon Wireless Inc.	1,100	Telecommunication services	www.verizonwireless.com
	Rochester Gas & Electric Corp.	1,078	Energy services	www.rge.com
7	ADT Security Systems Inc.	1,038	Security services	www.adt.com
8	Time Warner Cable	1,010	Media, telecommunications	www.twcable.com
9	Washington Mutual Inc.	1,000	Financial call center	www.wamu.com
10	ESL Federal Credit Union	563	Financial services	www.esl.org
11	Preferred Care	533	Health care services	www.preferedcare.org
12	One Communications Inc.	502	Telecommunication services	www.choiceonecom.com
13	Concentrix Corp.	350	Marketing services	www.concentrix.com
14	Unisys Corp.	300	Telemarketing and support office services	www.unisys.com
15	AT&T Corp.	300	Managed services, telecommunications	www.att.com
	Dial America Marketing	300	Marketing services	www.dialamerica.com
	The Association for the Blind and Visually Impaired - Goodwill Industries of Greater Rochester Inc.	237	Services for the blind and visually impaired	www.abvi-goodwill.org
18	Staples Inc.	225	Office furniture/equipment dealers	www.staples.com
19	Continental Service Group Inc. (ConServe)	160	Collection services	www.conserve-arm.com
20	Home Trends	155	Mail-order catalogs, direct mail distribution	www.shophometrends.com

Prepared by Greater Rochester Enterprise.
For additional information, please visit www.RochesterBiz.com



21	Pioneer Credit Recovery Inc.	141	Collection services	www.pioneer-credit.com
22	Toshiba Business Solutions - New York	120	Office furniture/equipment dealers	www.tbsny.toshiba.com
23	Kaizen Direct Inc.	100	Telemarketing and direct-mail	www.kaizendirect.com
24	Alleson of Rochester Inc.	73	Manufacturer and distributor of athletic wear	www.donalleson.com
25	Telecomp Inc.	72	Fundraising	www.telecomp.org

Sources: Individual companies; Rochester Business Journal; Hoover's